

CASE STUDY

OLYMPIC DAM VILLAGE & TOWN SERVICES CONTRACT



BACKGROUND

Sodexo has been the primary provider of Village services to:

- BHP Billiton's Olympic Dam Mining Operations near Roxby Downs (since 2008)
- Olympic Dam Village
- Roxby Downs Village

The efficient and smooth delivery of services enabled Sodexo to be awarded the Facilities Management contract for both the Village assets and BHP Billiton's town-based assets at Roxby Downs in 2011.

In 2014 Sodexo successfully won the Village Services tender for both Olympic Dam and Roxby Downs Villages for an additional five year term.

MAJOR ACHIEVEMENTS

- 1 million LTI free hours at Olympic Dam and Roxby Villages
- Zero level AIFR and TRIFR achieved in Facility Management Contract on 31 October 2013
- Lead partner in the cost reduction campaign reducing costs by over 15%

Community & Indigenous Engagement

- Barngarla, Kuyani, and Sodexo MOU signed
- Establishment of SA Indigenous Community Liaison Manager position

Environment

- Delivered significant savings in reduced waste to landfill from kitchen waste processed through the Sodexo GAIA initiative

SERVICES OFFERED AT OLYMPIC DAM VILLAGE AND ROXBY DOWNS VILLAGE

- Village management, administration and reporting
- Catering and janitorial services
- Wet mess and retail operations
- Grounds maintenance, including swimming pool
- Health and wellbeing services
- Waste management

FACILITIES MANAGEMENT SERVICES OFFERED IN ROXBY DOWNS TOWNSHIP

- Trade & non-trade maintenance: plumbers, electricians, refrigeration mechanics, gas fitters, carpenters and painters
- Management of third-party maintenance subcontractors
- Safety and management reporting

